



"When You Need More Than Staples."

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EQUIPMENT PERFORMANCE
GUARANTEE
ANNUAL AGREEMENT

Sold to:

Equipment Location:

[Empty box for Sold to]

[Empty box for Equipment Location]

Special Conditions:

- Only available on new products purchased through ABC Office and shipping within the contiguous 48 states.
- Service agreement must be purchased within 30 days of the original invoice date.

Table with 3 columns: Model Number / Serial Number, Amount / Tax, Total

ABC Office agrees to:

- A Guarantee the performance, according to the manufacturer's specifications of the equipment placed under this agreement and specified above for as long as this agreement is kept continuously in force, except for accidental damage, electrical current fluctuation, carelessness or abuse (including abuse described below).
B To replace all parts requiring replacement without additional charge for the parts or labor covered under normal wear and customary use, with the exception of parts damaged by accidental damage, electrical current fluctuation, carelessness or abuse (including abuse described below) and those listed above under special conditions, if any.

Customer agrees to:

- A Not allow repair on service of the equipment placed under this agreement by anyone except the authorized representatives of ABC Office.
B Operate the equipment in conformance with the instructions of ABC Office and the manufacturer. Failure to so operate the equipment is considered abuse.
C Pay transportation zone charges for service calls or freight charges and return freight to a service center for repair as provided for by this agreement.
D Use only those supply and consumable items approved by ABC Office and/or the manufacturer. Use of unapproved supply or consumable items is considered abuse.
E Pay for all costs of repairing equipment damaged by accidental damage, electrical current fluctuation, carelessness, or abuse in order to keep this agreement in force.

Table with 2 columns: Customer Acceptance, ABC Office Acceptance. Includes fields for Print Name, Signature, Date Signed, Contract Period, and a footer note: Service Agreement is not valid unless signed and on file with ABC Office - Please fax this document to 801-927-3037 Attn: Service Department